# SECURFIREWALL |
# CERTIFIED EXPERTS TO THE RESCUE

**DataComm**

**If you are finding yourself strapped for time or wearing too many hats, count on DataComm to provide custom tailored solutions such as our Managed Firewall Support to meet your needs.**

### Firewall Experts

You just can't "plug in" today's network-class firewalls. They require certified network security experience and DataComm is ready to save you a lifetime of frustration keeping up with high-maintenance chores required to keep these high-octane firewalls effective— and you secure. DataComm remotely manages the security for over 750 Financial Institution sites nationwide. We operate a 24x7 Network Operations Center that complies with federal guidelines under the FFIEC. The same certified technicians that are responsible for the network security of our banking clients and their depositors are ready to take your firewall under their wings.

### Look at these Time Saving Deliverables

Lets start with ruleset changes - we provide ruleset change-management. You have enough tasks keeping up with your to-do list to drop everything and run to your firewall to make changes when you receive notification. But if you don't, and then forget—your firewall is out of whack and you've wasted the investment in the primary tool that protects your office network. You can count on us to keep ruleset changes current because it is in our service-level agreement with you.

### Monthly Secure Connectivity to our NOC

Your deliverables include a membership in our client roster that gives you a secure SSH connection to DataComm's Network Operations Center (NOC). We maintain the circuit and provide a periodic "heartbeat" - monitoring the uptime and performance of your firewall.

### Comprehensive Firewall Support Service

DataComm will provide secure storage of your firewall log records, configuration backup, and implement patches, upgrades and hot fixes. The worst network security nightmare is losing configuration backup data. DataComm provides you with a recovery procedure as part of it's solution.

## FIREWALL MANAGEMENT DELIVERABLES

- WatchGuard firewall & event monitor including installation
- Real-time connectivity to DataComm's Network Operations Center
- Firewall security technical support
- Monitoring uptime and performance
- Secure storage of firewall log records & configuration backup
- Implement patches, upgrades & hot fixes
- Internet tracking & usage reports
- Ruleset change-management

## FAST FACTS

- Secure connectivity to DataComm's Network Operations Center
- WatchGuard firewall and event monitor including installation
- Ensures peak performance of firewall function
- Retain control of your internet security policies and procedures
- Benefit from the experience of one of the nation's leading outsourced security monitoring providers
- Deploy a solution that reduces firewall downtime and helps improve the security of your organization
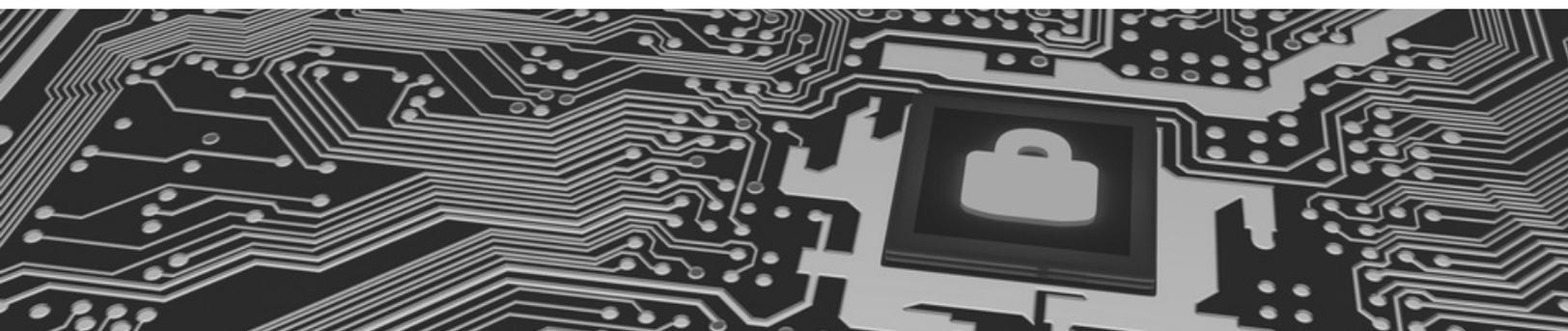
**DataComm**

## Certified Security Experts to Help

DataComm's Managed Firewall Support includes contracted hours of certified engineering support monthly. In addition, your monthly service includes internet tracking and internet usage reports. The correlation between internet usage and productivity is more and more coming to the forefront, and the firewall holds the key to web usage information. Producing these reports quickly and accurately is a huge time saver.

## Everything You Need

Deliverables include a WatchGuard Firebox X550e, an affordable, integrated firewall with a robust multi-layered security in one affordable package including internet usage tracking, filtering and reporting. You also receive a firewall event monitor that will "quarterback" the management connectivity between DataComm and your office. We install the monitor on-site and it will become part of the DataComm Firewall Management Team.

## Network Management—RNOC℠

This service gives DataComm the ability to monitor, pro-actively manage, administer and support our clients network remotely—wherever they are using VPN technologies and the internet. DataComm becomes a real-time and online extension of our clients networks and performs the day-to-day management and administrative functions for them.

## Intrusion Prevention/Detection Monitoring—SecuRNOC℠

This is DataComm's managed security service. SecuRNOC℠ allows DataComm to manage its clients firewall and intrusion detection security resources through its network operations center in Tampa, FL. Our clients rely on us to manage their security resources so their network remains safe from both external and internal threats. DataComm deploys a SecurSHIELD™ IPS/IDS sensor, a best-of-breed appliance, to monitor client networks and send activity back to DataComm's facility.

## Network Vulnerability Assessment—SecurSCAN℠

Our vulnerability assessment service offers three levels of testing: external vulnerability testing, external penetration testing (required by federal audits) and internal penetration testing. Contact your account manager to see what is right for your institution.

## IP Telephony—Cisco Systems and Mitel

DataComm is a certified IP telephony partner of both Cisco Systems and Mitel. We design hundreds of converged networks every year for the financial institution marketplace and know what small community banks desire most: lower costs, improved customer service, security & seamless integration with current infrastructure. Keeping this in mind, DataComm can design and install a converged network that meets all of your requirements.

## FEATURES & BENEFITS

- **Experienced Staff** - Managing the security for over 750 bank sites gives us a unique perspective in staying current with threats of the moment.

- **Professional Training** - We come on site and install the WatchGuard for you, saving you working through glitches that accompany installations of most high performance hardware products.

- **Engineering Support** - We implement ruleset changes, patches, upgrades & hot fixes. Service includes up to 2 hours per month.

- **WatchGuard Firebox X550e Firewall** - We selected WatchGuard as our recommended firewall to our member banking clients because we feel it leads all others in security features, performance and price.

- **Firewall Event Monitor** - Developed by us to meet your organization's goals in reducing the time involved with in-house firewall management chores and its many tools include facilitating Internet Tracking and Internet Usage Reports.

- **Security Industry Knowledge** - We have been involved with financial institutions for over 25 years. No other Industry is more security regulated. When you meet our technicians, you'll realize that your firewall is in the right hands.