



DataComm

# NETWORKING SOLUTIONS

## THE DATACOMM ADVANTAGE

DataComm Networks is the technology infrastructure partner that many have come to trust in and rely on for enterprise network solutions.

We believe that business professionals of all industries must be allowed to focus on their respective core competencies without the worry of rapidly changing technology.

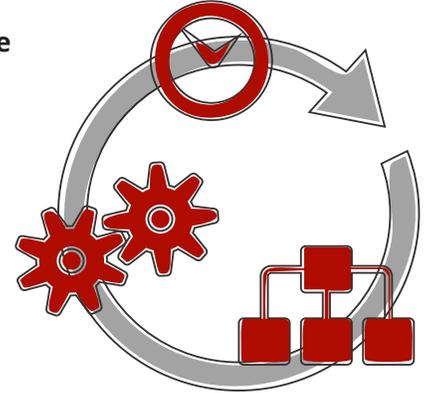
We build strategic relationships with our clients to become a natural extension of their information technology organization.

**"Thanks to the staff of DataComm Networks for their dedication to success during our recent LAN/WAN installation. The team was very professional and a pleasure to work with!"**

- John Wiggins III  
Vice President  
First National Bank of S.C.

## NETWORK DESIGN, IMPLEMENTATION & SUPPORT

**Your network serves as the backbone to support the use of technology at your organization. It must be dependable, efficient, and secure for your users to be productive and successful. The network should also provide the means to add functionality and technical capabilities into your environment that increase the level of technology utilization.**



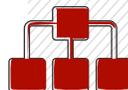
Keeping this in mind, DataComm custom tailors our services to meet the needs of each and every customer, regardless of size. As a full-service network systems integrator, DataComm Networks offers comprehensive solutions. These include data/voice structured cabling, enterprise computing, local/wide-area networking, internet connectivity, IP telephony, training and technical support services. To deliver these comprehensive solutions to our clients, DataComm Networks continuously employs the following three-phase service philosophy:



**Design** involves consulting with our clients to design comprehensive solutions to meet long-term business objectives. DataComm Networks' dedicated account teams and certified systems engineers apply proven methodologies to develop these best-of-breed solution.



**Implement** these solutions. DataComm Networks' highly qualified site engineers will configure, install and certify these solutions as designed in Phase One. To ensure total satisfaction, project managers oversee projects from start to finish.



**Support** addresses the ongoing support needs of our clients. From customized training and maintenance programs to single-point-of-contact help desk support, DataComm Networks offers a wide-range of support services designed to meet the most demanding networking environments.



## Local Area Networks

DataComm Networks can fulfill your most ambitious local area networking objectives. Our certified Microsoft, Citrix and Novell engineers provide local area network analysis, consulting & design, implementation services, network diagnosis, network management, network administration & end-user training. DataComm Networks' business partners include respected industry leaders such as Cisco, Dell and WatchGuard. All of our designs maintain security and increase the functionality of your data network.

## Wide Area Networks

DataComm Networks' systems and site engineers are Cisco Certified and provide your customers with the expertise from years of experience. We have partnered with recognized industry leaders such as Cisco, WatchGuard and ShoreTel to bring our clients the latest in leading-edge forward thinking solutions. DataComm's services include wide area network analysis, consulting & design, WAN hardware to include routers, voice-over-IP / frame relay / DSL, interconnectivity hardware to include switches, hubs, etc.

## Structured Cabling Systems

DataComm Networks maintains a team of experienced and highly qualified structured cabling systems engineers, installation technicians and project managers. Our systems engineers ensure that your structured cabling system is designed, installed and certified to exact industry standards. DataComm Networks' structured cabling services include site analysis, cable management design, data and voice cable installations, vendor-specific cable configurations and comprehensive cable plant documentation.

## Single-Point-of-Contact

SPOC support means that with one call to DataComm Networks' help desk, a proven methodology of troubleshooting techniques and escalation procedures are immediately initiated. As a result, your enterprise network problems are identified and resolved in a competent and timely fashion.

## Remote Network Monitoring

DataComm Networks maintains a 24x7 network operations center (NOC) in Tampa, Florida. DataComm Networks can monitor any network, anywhere. After establishing a secure connection into your network, we monitor what you want us to monitor, how you want us to monitor it. When a fault occurs, you know about it. Our certified technicians then work with your IT staff to resolve the issue...quickly!